

REPAIR FORM PC BOARDS

In order to enable us to process your order quickly, we ask you to fill out this form **completely** and enclose it with the pc board or send it to us by email.

Guarantee: YES (enclose a copy of the delivery note)	NO
MERKLE customer number: _____	Contact person: _____
Company: _____	Reference: _____
ZIP / City: _____	Street: _____
Phone: _____	E-mail: _____
Delivery address if different:	
Company: _____	Contact person: _____
ZIP / City: _____	Street: _____

PC board (model): _____
Machine serial number: _____

Detailed description of the error:

A detailed fault description helps speed up the repair process. Without this information, the cost estimate will be prepared based on time and effort.

Repair release up to	200.00 €	300.00 €	400.00 €
Alternatively	Troubleshooting and cost estimate (19.50 €)		

If the selected costs for the repair authorization are exceeded, a cost estimate will be automatically created.

The amount of 19.50 € includes troubleshooting, handling costs and creating the cost estimate. To ensure smooth processing and turnaround time, we ask you to send us your approval within **10 working days**. After this deadline has passed, the goods will be returned unrepared at your expense.

We hereby confirm that by sending the defective pc board, we will cover all costs for repair or replacement, shipping and, if necessary, the preparation of a cost estimate.

City, date

Name

Signature
Company stamp